

VINYL MASTER FRAME AND SASH

The rigid extrusions shall not, under normal atmospheric conditions, chip, crack, blister or peel for a period of fifteen years from date of purchase. This warranty does not cover the possible fading of the PVC extrusions.

INSULATING GLASS UNIT

Kas-Kel Window Systems will warrant the insulating glass to be free from material obstruction which restricts vision resulting from film formation, moisture or dust collection between the interior glass surfaces for a period of ten years from date of purchase.

DOOR OPERATING PARTS

TParts such as rollers, handles, locks and latches shall be free of defects for a period of five years from date of purchase.

CONDITIONS NOT COVERED

Condensation (or sweating) on either the glass or frame section of window units is determined by the difference in temperature between the exterior and interior sections of the unit along with the level of humidity present in a house. Due to the variability of temperature/humidity conditions from house to house, Kas-Kel Window Systems is unable to give a consumer warranty regarding condensation.

TERMS AND CONDITIONS

This warranty is intended to cover individual homeowners and does not apply to products purchased by or installed in commercial applications. In the event the original purchaser sells the property in which the vinyl windows and doors are installed, the coverage provided by this warranty will be limited to the next subsequent owner and will be ten (10) years from the date of manufacture.

This warranty covers materials and manufacturing defects specified herein, and does not include defects or damage as a result of installation, acts of God, fire, flood, explosion, misuse or neglect. Kas-Kel Window Systems will not assume responsibility for labor costs for repair, shipping, removal or reinstallation of a unit or any component part thereof; although the contractor or service technician may have the right to charge a service fee.

Kasson & Keller Inc
60 School Street, Fonda, NY 12068
1-800-452-7535

SUBMITTING CLAIMS

All claims must be in writing, and submitted within 60 days after discovery of the claimed defect. All claims should be mailed to the original place of purchase, or if no longer in operation, to Kas-Kel Window Systems. Kas-Kel Window Systems, or its appointed representative, shall be allowed to make a reasonable inspection of the claim.

Kas-Kel Window Systems requires the following information prior to mailing replacement parts. This information can be found on the label inside the head of your window.

Order Number _____

Lot Number _____

Customer Name _____

Customer PO _____

Order Date _____

Window Type _____

Window Size _____

Provide the following only if the homeowner is making the claim directly to Kas-Kel Window Systems.

Home Owner Name _____

Address _____

Daytime Phone _____

Any claims made after the warranty period or as a result of breakage outside the guidelines of the warranty, shall be honored by the purchaser paying current material costs and shipping charges. Kas-Kel Window Systems reserves the right to change or delete products or component parts of said products.

This warranty affects windows manufactured after July 11th, 2011.

